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## **BLUE STREAM CABLE & INTERNET IMPORTANT INFORMATION**

## TOWN HALL MEETINGS IN OUR JOE BYER AUDITORIUM

Thursday, Nov. 7, 2019 10:00 a.m. Wednesday, Dec. 11, 2019, 7:00 p.m.

Blue Stream presentation of rates for additional services not in our bulk package, channel lineup, phone service, training sessions that will be offered, etc. plus a question/answer session.

**RESIDENT SIGN-UP:** January 6 – 24, 2020, Monday – Friday

Times to be announced including evening hours for residents who work. A bus schedule will be established for those needing a ride.

BRING TO SIGN – UP: Government photo ID, cell phone, email address. If you do not have an email address, Blue Stream will assign you an email address. The cell phone is for security as Blue Stream will text you a security code at time of sign-up.

**PHONE SERVICE:** If you have home phone service that you would like to transfer to Blue Stream, you must bring with you a copy of your current bill.

**OWNERS OF MULTIPLE PROPERTIES:** You must have an email address for each property. Blue Stream will assign email address if necessary.

**INSTALLATION INTO OUR HOMES:** Will begin in February, 2020. Exact dates will be announced as time gets closer.

AT&T EQUIPMENT: DO NOT RETURN UNTIL OFFICIAL ANNOUNCEMENT FROM THE BOARD! We hope to have a return site at the Clubhouse. Will be announced as we get closer to installation.

**FURTHER INFORMATION:** Web, email, text. If you are not in the information loop, sign up on our website, www.lauderdalewest.org or complete a form in the Clubhouse. This makes it very easy to get **accurate** information as to happenings in our community.

10/29/19